



Phone: 877-287-7535  
Email: [rma@fiberopticsale.com](mailto:rma@fiberopticsale.com)

**FORC Fiber stands by our products and provides a full 3-year service warranty on all our fusion splicers.**

### **Splicer Kit Warranty Policy**

**FORC Fiber F1/F12/F15 Fusion Splicers:** are free from defects due to defective materials or workmanship for a period of **3 years from the date of shipment**. During the warranty period FORC Fiber will, at its option, repair or replace parts or products that prove to be defective.

**FORC Fiber Accessories Warranty:** accessories include; **Battery, F7 Auto trash bin cleaver, FTS-12 Thermal Stripper and AC adapter**, which are included in the standard fusion splicer package. All accessories will be free from defects due to defective materials or workmanship for a period of **1 year from the date of shipment**.

All equipment returned for warranty repair must have a valid RMA number issued prior to return and be marked clearly on the return packaging.

### **Limitation of Warranty**

The obligation for FORC Fiber under this warranty is limited to repair or replacement of defective parts, and the return shipment to the buyer of the repaired or replaced parts or products.

The warranty does not cover any consumable parts such as Electrodes and Cleaver blades. The warranty does not cover damage caused by misuse or abuse, accident, the attachment of any unauthorized accessory, alteration to the product, improper installation, unauthorized repairs or modifications, improper use of electrical/power supply, loss of power, dropped product, malfunction or damage of an operating part from failure to provide manufacturer's recommended maintenance, transportation damage or loss, theft, neglect, vandalism, or environmental conditions, or any other conditions whatsoever that are beyond the control of FORC Fiber.

The warranty does not apply to any product or parts thereof where the serial number of product or any parts has been altered, defaced, or removed. A fixed charge established for each product will be imposed for all equipment returned for warranty repair, where FORC Fiber cannot identify.

George Kyrias

President

FORC Fiber  
21 Technology Way  
Suite 4E5  
Nashua, NH 03060